



BOTANICAL *Cafe*

CODE OF CONDUCT

Botanical Cafe has a policy to serve clients in a responsible, friendly and professional manner.

Our staff cannot by law, serve alcohol to intoxicated or disorderly persons and reserve the right to refuse service to intoxicated people – in accordance with the Liquor Licensing Act.

Our staff have been trained to assist clients to drink responsibly and to avoid the combination of drinking and driving. Our staff can arrange a taxi when requested.

Our staff by law cannot serve alcohol to any person under the age of 18 years, even if that person is accompanied by a parent – in accordance with the Liquor Licensing Act.

Botanical Cafe encourages patrons to respect the right of neighbours and not to disturb the amenity of the local area.

There is a Duty Manager on site at all times that Botanical Cafe is open for business. This Duty Manager is able to assist with enquiries, complaints or problems that may arise.

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