



BOTANICAL *Cafe*

HOUSE MANAGEMENT POLICY

The Botanical Cafe has a policy to serve clients in a responsible, friendly and professional manner and to provide a safe environment for its clients, staff and neighbours.

Staff are on hand to assist clients in their decision to drink responsibly and to avoid the combination of drinking and driving.

The comfort of our neighbours is to be respected at all times and all late night/early morning noise is to be kept to a minimum.

The provisions of the Liquor Licensing Act 1988 are to be adhered to at all times by the staff at The Botanical Cafe.

There is a Duty Manager on site at all times that the Botanical Cafe is open for business. This Duty Manager is able to assist with enquiries, complaints or problems that may arise.

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